

AREA 6: HUMAN CAPITAL DEVELOPMENT (IN-HOUSE WORKSHOP)

1. Course Title: ISO 9001:2015, QUALITY MANAGEMENT SYSTEM & RISK BASED APPROACH
Date: 7th & 8th March 2022 (2 days) -9.00am-5.00pm
2. Course Title: INTERNAL AUDIT TRAINING, ISO 9001:2015
Date: 14th & 15th March 2022 (2 days) - 9.00am – 5.00pm
3. Course Title: ISO 9001:2015 INTRODUCTION, DOCUMENTATION AND IMPLEMENTATION
Date: 13th & 14th April 2023 (2 days) -9.00am -5.00pm
4. Course Title: ISO 9001:2015 INTERNAL AUDIT: ESTABLISHMENT OF OPERATIONAL, REPORTING AND COMPLIANCE ``THE ART OF INTERNAL AUDIT``
Date: 2nd & 3rd May 2023 (2 days) -9.00am – 5.00pm
5. Course Title: EFFECTIVE TIME MANAGEMENT AT WORKPLACE
Date: 15th& 16th May 2023 (2 days) – 9.00am – 5.00pm
6. Course Title: CULTIVATING POSITIVE THINKING AND WORK ATTITUDE
Date: 13th & 14th June 2023 (2 days) – 9.00am – 5.00pm
7. Course Title: ISO 9001 2015 INTERNAL AUDIT IMPLEMENTATION WORKSHOP
Date: 16th June 2023 (½ Day) – 9.00am-1.00pm
8. Course Title: SPOKEN BAHASA MELAYU WORKSHOP
Date: 26th June 2023 (½ Day) – 2.00pm -6.00pm
9. Course Title: CREATING AN EFFECTIVE TEAM AT WORKPLACE
Date: 4th& 5th July 2023 (2 days) – 9.00am – 5.00pm
10. Course Title: EMOTIONAL INTELLIGENCE (EQ) FOSTERING EMPLOYEE ENGAGEMENT SUSTAINABILITY
Date: 22nd & 23rd November 2023 (2 days) – 9.00am – 5.00pm
11. Course Title: DEVELOPING EFFECTIVE LEADERS RESULTING TO GOOD GOVERNANCE
Date: 12th & 13th December 2023 (2 days) – 9.00am – 5.00pm
12. Course Title: BRIDGING THE ORGANIZATIONAL CITIZENSHIP BEHAVIOR (OCB), SOCIAL WORK BEHAVIOR (SWB) AND BUSINESS SUSTAINABILITY
Date: 27th- 29th December 2023 (3 days) – 9.00am – 5.00pm

AREA 6: HUMAN CAPITAL DEVELOPMENT 2024

PROFESSIONAL DEVELOPMENT PROGRAMS

1) 7th Malaysian Private Dental Practitioners Association (MPDPA), ASEAN DSA Congress & Trade Exhibition

Place: Armada Hotel, Petaling Jaya

Date: 25/2/2024

Congress Objective: An opportunity for dental surgery assistants to come together and learn from the experts in the dentistry field. The event covered various important topics aimed at helping us become better at their jobs and provide the best possible care for our patients.

Description: The subject covered during the congress 1) Scam and scammers around you and in your dental clinic. 2) Dental anxiety. 3) Personal stylist & make-up artist. 4) Sensitivity & gum. **Participant:** 1) Sabariah bt Aziz. 2) Ilavarasi a/p Raman. 3) Shahirah binti Shamsuddin. 4) Selvarani a/p Jaya. 5) Nathiyah a/p Subramanian. 6) Chandhrika a/p Subramaniam.

2) Workshop ISO 9001:2005 Risk Based & Approach

Place: Penang International Dental College (PIDC)

Date: 3/9/2024 to 4/9/2024

Description: The benefits of studying in a classroom setting include being able to share first-hand experience, ideas and questions with peers and our facilitator. It includes knowledge sharing scenario-based discussion, case study and group activity. This workshop provides participants with an overview of the new structure, organizational context, risk-based thinking, leadership, quality management system, planning, support resources, performance evaluation and continual improvements as set out in international standard.

Trainer: Mr. Gunalan Nachiappan (Registrar)

Trainees: 1) Dato Dr. Naosherwan Anwar bin Mohd Jagar Din. 2) Muhammad Syazwan Sabri bin Md Yusoff. 3) Ng Sok Kiang. 4) Nur Liana binti Amran. 5) Rasidah bt Mat. 6) Sabariah bt Aziz. 7) Norhadi bin Mohamad. 8) Sopna a/p Suhumaran. 9) Chandra Kanthen a/l Jumbulingam.

10) Harnani binti Hasan. 11) Maheswary a/p Anithinarayanan. 12) Nur Liyana binti Rosli. 13) Wan Nur Amirah binti Wan Muhamood. 14) Ros Farahwani binti Rosali. 15) Nur Balqis binti Azizul Rahman.

3) E-Invoicing Masterclass For Account Personnel

Place: Penang Marriott Hotel, Georgetown

Date: 10/6/2024

Description: This program is designed to immerse accounting professionals in the world of electronic invoicing. This training offers an in-depth look at the legal frameworks, processes and operational flows of e-invoicing, including its issuance, validation and storage. Gain a comprehensive understanding of e-invoicing, including an overview of its framework, the legal

requirements and the operational processes involved. Learn how to effectively issue, validate, share and manage discrepancies in e-invoices as well as techniques for proper storage and reporting. Develop a clear strategy for the targeted implementation of e-invoicing, identify specific transactions and exemptions and understand the importance and usage of the 55 e-invoice fields. **Trainer:** Mr. Winson Han Mean Kwong
Trainee: Ms. Suba a/p Paramasivam (Manager. Finance)

4) 4th International Conference: South Asian Association of Paediatric Dentistry

Place: Ramoji Film City, Hyderabad, India

Date: 9/2/2024 to 11/2/2024

Description: Dr. Thevadass was invited as a speaker. The title for the lecture was “Missed Diagnosis of Developing Dentition.”

Speaker: Dr. Thevadass K Palany (Professor, Pediatric Dentistry)

45th International Advertising Association World Congress 2024 (IAAWC 2024)

Place: Setia SPICE Convention Centre, Penang Malaysia

Date: 6/3/2024 to 8/3/2024

Conference Objective: To re-code for a better world and better life.

Description: Dr. Prebha presented a paper on “Development & evaluation of a chatbot for virtual patients for improving diagnostic skills in pulpal pathology”.

Participant: Dr. Prebha Manickam (Assistant Professor, Periodontology Dentistry)

5) Clinical Implantology Starter’s Workshop

Place: Mumbai, India

Date: 19/9/2024 to 25/9/2024

Participant: Dr Nerali Jayashri (Lecturer, Family Dentistry)

6) Global Oral Cancer Forum 2024

Place: Kuala Lumpur

Date: 25/5/2024 to 26/5/2024

Conference Objective: To foster awareness and adhere gaps and advance innovation in oral cancer prevention, patient care and technology.

Participant: Assoc. Prof. Dr Lahari Telang (Associate Professor and Head of Department. of Oral Medicine and Radiology)

7) 17th Dental Postgraduate Conference 2024, Faculty of Dentistry, University Malaya

Place: University Malaya, Kuala Lumpur

Date: 10/9/2024

Description: Dr. Lahari was invited as a judge for the 17th Dental Postgraduate Conference 2024, Faculty of Dentistry, University Malaya. This conference provides a platform for sharing of

knowledge in dentistry and to initiate collaborative discussion amongst participants from various public and private institutions.

Participant: Assoc. Prof. Dr Lahari Telang (Associate Professor and Head of Department. of

Oral Medicine and Radiology)

8) 3rd National Oral Health Research Initiatives (NOHRI)

Place: Putrajaya, Malaysia

Date: 5/9/2024 to 7/9/2024

Description: Dr. Kugashini was invited as an oral presentation (Title: From Paper to Pixels: Exploring The Adoption and Acceptance of Electronic Dental Records (EDR) in Penang International Dental College (PIDC), Malaysia.

Conference Objective: Renowned researchers will unveil groundbreaking insights and spark discussions on how research can adapt to the changing era of digitalisation.

Participant: Dr. Kugashini Subbarao (Dental Officer)

Mahsa International Dentistry Conference (Mi-DENT 2024)

Place: Mahsa University, Bandar Saujana Putra

Date: 26/4/2024 to 27/4/2024

Conference Objective: Emerging trends in Oral Health Sciences

Participant: Assoc. Prof. Arjunan a/l Muthusamy (Associate Professor & PIC)